



SEEBURGER Cloud Services

Supplier Portal Service

What is the Supplier Portal Service

With the Supplier Portal Service, SEEBURGER offers a WebEDI portal to integrate your non-EDI enabled suppliers into your EDI infrastructure. Your suppliers can receive your orders, create the follow-up documents and send them back to you.

Companies still exchanging their documents paper-based with their suppliers, face many disadvantages: transaction costs, need for clarification with employees or suppliers, or time-intensive and error-prone document management.

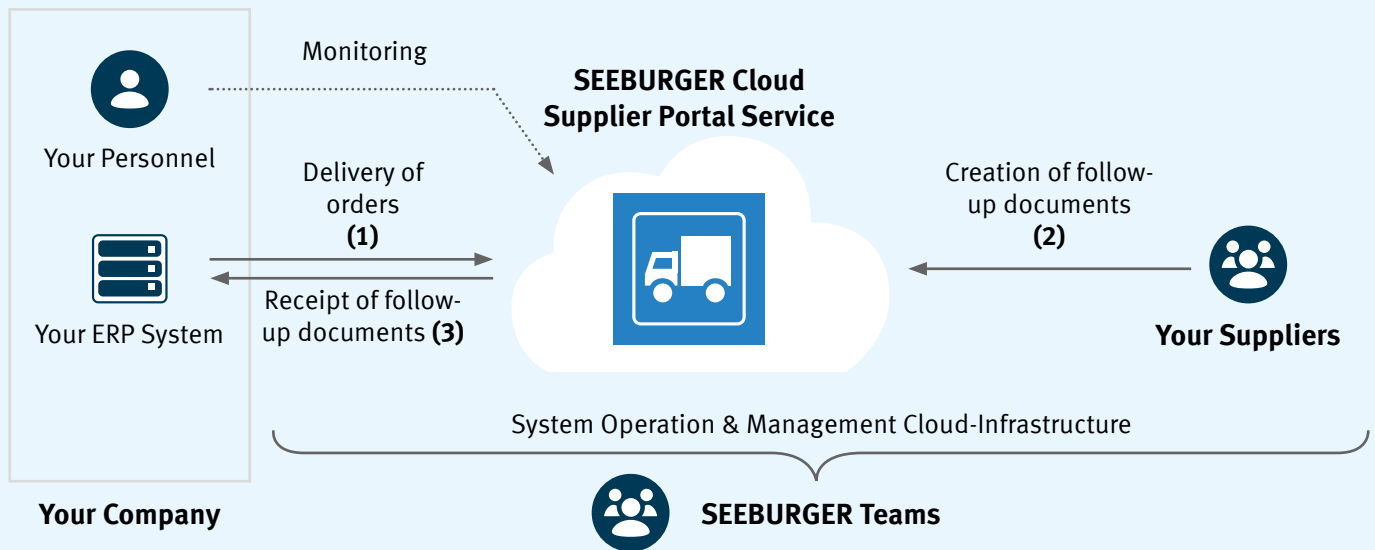
Hence, there are many upsides to electronic data interchange. But what if your suppliers use neither an EDI system nor an ERP system, or what if only a few documents need to be exchanged? This is where the SEEBURGER Supplier Portal Service comes in: a WebEDI portal in the SEEBURGER Cloud, which can be built on your EDI infrastructure.

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Overview

By using the Supplier Portal Service, you can deliver the orders coming out of your ERP system in a formatted view to your suppliers (1). Your suppliers have to log in to the WebEDI portal in order to create the follow-up documents (2) and send them back to you via the SEEBURGER Cloud (3). The documents are converted into the agreed target format, so you can use the same message format with either classic EDI or WebEDI.



The infrastructure of the SEEBURGER Cloud is managed and monitored by SEEBURGER teams.

In order to use the Supplier Portal Service, SEEBURGER will perform an one-time installation. Here you can choose between the following message types (depending on which message types you want to exchange with your suppliers): orders, order changes, order responses, delivery notes (optional labels with barcode), goods receipts, invoices, and credit notes. After that, you can connect your suppliers on your own. You can connect them one by one, or use the CSV upload to connect a large number of suppliers at the same time. Your suppliers don't need to perform an installation – they only need a computer with internet access.

Product Details

The Supplier Portal Service enables you to exchange electronic documents with your non-EDI suppliers as well. SEEXML is used as the format for the exchange of documents. If SEEBURGER double conversions are already in use, the Supplier Portal Service can be operated directly with these formats.

The Supplier Portal Service is operated as a public cloud service via which various customers connect their suppliers. This means that suppliers can serve several customers by using one a central account. The cloud service is billed according to the number of connected suppliers. This means that billing is based on the use of the service.

We offer you the reliability and benefits of professional data center operations with multi-certified security, detailed service level agreements and proven escalation management.



Short-term archive in the WebEDI portal

Completed order processes are stored in the WebEDI portal for 30 days and can be printed and downloaded by the supplier.



Overview of all deadlines

The deadlines for orders are determined depending on the delivery date. The supplier sees how many documents are left to be edited.



Creating follow-up documents using turn around process

The information you are sending with your orders, is automatically included in the follow-up documents ("turn around process"). This reduces the processing effort of your supplier. The reference numbers of process documents are provided as well, to simplify the allocation to your ERP system.



Flexible configuration of user interface

You can configure the user interface for the suppliers depending on your requirements. Choose between: „show or hide field“, „mandatory field“, „optional field“ or “not editable by supplier”. This way, you can get all necessary information from your supplier, and the supplier avoids extra work with information you don't need.



Graphic presentation of document relations

A graphic presentation helps the supplier to keep an overview of all documents of partial deliveries, collective delivery notes or invoices. It shows the relation of all documents belonging to one process.



Packaging information

Your supplier can transmit the packaging information before the physical delivery. If the supplier provides his own number range, the SSCC (Serial Shipping Container Code) gets automatically generated.



Order overview

The supplier can see the process progress of every order by the coloured marking within the order overview:

- dark grey: has to be edited next
- light grey: has to be edited
- dark green: completed
- light green: partially completed



Label print

In the delivery note, the supplier can print a label for the packaging, which can be attached to the packaging. At the delivery, the goods receipt is automatically posted after scanning the bar codes of the label. You can choose between various layout templates for the labels.

Advantages

The Supplier Portal Service also enables you to provide documents via EDI to suppliers who do not have an EDI system. This means that you can further homogenize and centralize your communication. This reduces maintenance efforts and creates transparency in document exchange. In addition, efforts in order, delivery note and invoice processing are reduced, as the associated documents can now also be reported back to you electronically via the service.

Supplier Portal Service

-  **Save time and money**
Leave behind error-prone and time-intensive manual document management. The electronic processing of your orders will both make the cooperation between your company and your suppliers more reliable, faster, thus more efficient and reduce your transaction and communication costs.
-  **Flexible**
It doesn't matter which industry you and your suppliers belong to – you can use the Supplier Portal Service for every industry. You choose only the processes you need, when the service gets configured, and define which information your suppliers have to provide within the follow-up documents.
-  **Easy to use and transparent**
Your suppliers only have to register for the SEEBURGER Cloud, there will be no installation work or costs. Comfortable order processing based on user-friendly overviews creates a high acceptance among your suppliers. You and your suppliers see for example the upcoming tasks for every order.
-  **SEEBURGER as an experienced WebEDI provider**
We look back on many years as an experienced WebEDI provider. We offer a continuous product expansion as well as a standard connection via EDI and WebEDI on one platform incl. ERP connection.

Operation

24/7 System Operation & Maintenance

Secure operation, real-time monitoring and maintenance of the required EDI infrastructure.



Individual project support



Backup service included



Achieved availability greater than 99.9%



Certified 24/7 operation



DSGVO compliant



Change Services



Highest security levels

ISO 27001, ISAE 3402 and TISAX®



ISO 27001

With the certification, SEEBURGER AG provides evidence that its information security management system fully meets the requirements of ISO/IEC 27001 at the time of the audit. The certification is valid for 3 years. With a focus on information and IT security, vulnerabilities of the information technology facilities, processes and solutions required for the provision of SEEBURGER cloud services as well as the information systems that are directly or indirectly linked to the cloud services are systematically identified for this purpose and the measures taken to eliminate them are documented. To define the specific processes, SEEBURGER-IT follows the requirements of the BSI Basic Protection Compendium.

SEEBURGER customers benefit from a highly available, powerful and in every respect secure IT.



ISAE 3402

With the attestation of the "International Standard on Assurance Engagements" (ISAE) 3402 SOC 1, an independent auditing institute confirms the lasting effectiveness as well as a practiced and continuous improvement process of the internal control system (ICS) for the provision of outsourcing services and cloud service operating processes of SEEBURGER AG for another year. This evidence is provided retrospectively within the one-year observation period by means of numerous random samples. The ICS protects all information that is received, generated, distributed, archived, and destroyed in the course of business activities in accordance with statutory provisions, national and international standards, internal corporate standards, and contractual obligations.

SEEBURGER customers benefit from the proven security of sensitive business processes, the best possible data protection and simplified accountability to their customers.



TISAX®

Since September 2020, SEEBURGER Cloud Services for the Bretten site have been TISAX®-certified, with Assessment Level 2 (high protection requirement) and an overall maturity level of 2.9 out of the maximum possible 3.0. With the TISAX® certification, SEEBURGER proves that the Cloud Services offered meet the industry-specific requirements of the automotive industry for the performance of an information security management system as well as a specific TISAX® Assessment Level.

This makes it easier for suppliers to the automotive industry among SEEBURGER's customers to prove their own TISAX assessment level to their customers.

Contact us!

Please contact us so that the SEEBURGER cloud experts can provide you with an initial price indication based on the requirements. This also applies to new business cases in your company, which we will be happy to evaluate together with you.



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